Exploring new opportunities – Islington CCG & the Nursing Super hub

Richard Peacock
Whittington Health Library
Islington CCG

- Archway Healthcare Library (which closed in 2013) had looked after ICCG Athens accounts but no income and no SLA with the CCG.
- When Whittington Health Library opened it took this work over. Email sent to ICCG Athens account holders informing them of the change.
- This generated the usual password queries but the Library also began to get enquiries about access to resources and journal articles from ICCG and primary care staff in Islington.
- We felt we had exposed a need for a service!
- One of the enquirers was head of Medicines Management in the CCG – we began discussions on possibly providing a service.
- We were asked to prepare a costed bid in January 2014.
- The CCG then looked for another Library to compare us with!
- (…as if…)
Islington CCG

- administration of NHS Athens accounts
- managing subscriptions for additional e-resources
- promotion of library services and e-resources to the CCG & primary care staff in Islington
- provision of a monthly current awareness bulletin
- literature searches on demand up to a total of 20 in any f/y
- ILL service with desktop delivery
- access to training run by library staff and one-to-one support
- use of the library as a study space and use of the library meeting room for meetings/training sessions
- Additional e-resources they were interested in were UpToDate, DTB and HSJ
Islington CCG

- It took a while! The Library was asked to suggest other Libraries that might want to provide a service.
- Whittington Health Library re-quoted twice.
- January 2015 - ICCG stated they wished to go ahead.
- A 2 year Service Level Agreement was drafted and services commenced from April 2015.
- Agreements finally signed by all parties October 2015.
- Level of activity is slowly building: some take-up of all aspects of the service.
- First Current Awareness Bulletin circulated last week.

...meanwhile, elsewhere in Islington...
Islington Nursing superhub

• In early 2014, HENCEL invited local areas to develop proposals to establish community education provider networks (CEPNs) – groups of primary and community care organisations that come together with partner organisations to collaborate with regard to workforce, education and training. The Islington CEPN was established in April 2014 for 12 months to pilot the concept to:

• Develop multi-professional education
• Streamline educational governance and commissioning arrangements
• Have a better understanding of primary and community workforce data
• Ensure that the education and training available is more closely tailored to the needs of local communities and aligned to service commissioners
Islington Nursing super hub

- Whittington Health bid to be lead provider for the Islington CEPN and asked the Library to cost an element for the bid including provision of library services and additional e-resources
- The bid was successful and part of the plan was to provide a Nursing super hub for community nursing.
- The super hub involves plans to increase library access for all nursing staff and to update and improve the quality of clinical supervision and mentoring opportunities.
- It will also explore how apprenticeships can be used to develop new career pathways across health and care. This will be particularly important in support of the work of the local Islington Employment Commission that reported in 2014.
Islington Nursing super hub

- Library activities include:
- purchase of bespoke selection of e-books from 123 e-library
- attendance at events and meetings
- participation in Care Certificate training for HCAs and Social Care Support Workers
- The CEPN has just agreed funding for a Nursing App pilot, which will launch in December 2015. It will provide 75 licences giving access to community-focused nursing textbooks and key local documents