KnowledgeShare

An update on implementation

Ben Skinner
Head of Library and Knowledge Services
Brighton and Sussex University Hospitals NHS Trust
Update on KnowledgeShare...

- What is KnowledgeShare?
- Demonstrate KnowledgeShare from member point-of-view
- Implementation and lessons learnt
WHAT IS KNOWLEDGESHARE?
Library teams benefit from shared workload

Resource information added once and shared

Evidence searches standardised and more widely shared

Simplified statistical reporting for managers
Brighton and Sussex Library and Knowledge Service

Welcome

The Brighton and Sussex NHS Library and Knowledge Service supplies the evidence base to make decisions on treatment, patient care and safety, commissioning and policy, and to support lifelong learning, undertake research and drive innovation.

We work with staff and students at Brighton and Sussex University Hospitals, Sussex Partnership, Sussex Community NHS Brighton and Hove. Public Health teams at Brighton and Hove and East Sussex, South East Coast Ambulance Service and other local healthcare organisations. Contact us to find out more.

Forthcoming skills sessions

- **How to Read Quantitative Research**
  - **PRH Library - 09:30**
  - Critically read research papers in order to evaluate and understand the quantitative evidence.

- **Finding Quality Health Information**
  - **RSCH Library - 14:00**
  - Find authoritative healthcare research effectively and efficiently to support patient care, service improvement, research, professional development and coursework.

- **Information Retrieval Skills for Global Dominance**
  - **MVH Library - 10:00**
  - Information is power! This session will give you the essential skills for exerting global dominance in an increasingly inter-connected information-driven healthcare environment.
Skills Session Details

The details for the specified skills session can be found below. If you are eligible for this session you can reserve your place by pressing the 'Book your place' button on the right. If the session is full, you can add your name to the waiting list. You'll be notified when a place becomes available for this session.

**Information Retrieval Skills for Global Dominance**

- **Date**: 25/11/15
- **Location**: MVH Library
- **Time**: 10:30am - 12:00pm
- **Leader**: Ben Skinner

Information is power! This session will give you the essential skills for exerting global dominance in an increasingly inter-connected information-driven healthcare environment.

* Learn how to reference
* Input and import references into EndNote
* Data-mine your enemies' secrets
* Understand Boolean operations

Application of the knowledge and skills acquired on our courses help staff to meet the following KSF dimensions: HWB1 (levels 1,2,3), HWB4 (levels 2,3,4), HWB5 (levels 2,3,4), HWB7 (levels 2,3,4), HWB8 (level 4), IK2 (levels 2,3,4), IK3 (levels 1,3,4), G2 (levels 1,3,4), Core 1, Core 4 (levels 2,3).

**Restrictions**

*This skills session has no restrictions*
Skills Session Booking Confirmation

Your changes have been saved.

You have successfully booked your place on

Information Retrieval Skills for Global Dominance

25/11/15, 10:30am - 12:00pm at MVH Library

You will receive an e-mail confirmation shortly.
My Skills Sessions

Overview of Information Resources
02/11/15, 9:30am - 11:00am
RSCH Library
Skills Session Details

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Overview of Information Resources

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<td>Ben Skinner</td>
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Introduction to library resources and services including NHS OpenAthens registration and how to access electronic journals and books

* Know how to access the services provided by the library, including KnowledgeShare, literature searching, teaching and inter-library loans
* Gain an overview of the print and electronic resources provided by the library
* Know how to use the library website and catalogues to find library resources
* Be able to access electronic resources using your OpenAthens account
* Know your way around the library facilities

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Have you used the skills learnt in the training session in your work?  Yes

If yes, was it for (please tick):
- Audit
- Business case
- Care of a specific patient
- Commissioning
- Coursework / Study
- General Interest / CPD
- Research / Publication
- Service change / Guideline / Policy
- Teaching / Presentation

...and what was the outcome? Can you give a specific example of the impact?

How useful did you find the course in terms of your confidence in this area?

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Certification that on
2nd November, 2015

Franz Oberhauser attended a 1.5 hour session on

Overview of Information Resources

Topics covered

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Ben Skinner
Facilitator

14th November, 2015
Date of Certificate

This skills session supports
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Welcome To KnowledgeShare

Recent Matching Resources

- Transcranial magnetic stimulation (TMS) for schizophrenia.
  Dougall N. Cochrane Database of Systematic Reviews 2015;(8).CD006081.
  Published on 21/8/2015

- Voxel-based morphometry for separation of schizophrenia from other types of psychosis in first episode psychosis.
  Palaniyappan L. Cochrane Database of Systematic Reviews 2015;(8):CD011021.
  Published on 13/8/2015

- Social skills programmes for schizophrenia.
  Aimerie MQ. Cochrane Database of Systematic Reviews 2015;(6) CD009006.
  Published on 13/7/2015

- Fluphenazine decanoate (depot) and enanthate for schizophrenia.
  Published on 8/5/2015

- Perphenazine for schizophrenia.
  Published on 8/5/2015

Your Search Requests

- Familial causes of megalomania
  Completed: 16/11/15

- Map of Medicine pathways on psychotic disorders
  Completed: 14/11/15

- Cats on wards - benefits and risks
  Completed: 14/11/15

- Spider aversion therapy for arachnophobia
  Completed: 14/11/15

- Needle phobia
  Completed: 14/11/15
Franz Oberhauser

01273 523303
ernststavro.blofeld@nhs.net
Mill View Hospital
Nevill Avenue
HOVE
East Sussex
BN3 7HZ

OpenAthens Username
nhsbskinner005

Job Title
Consultant Psychiatrist

Department
Adult Psychiatry

Organisation
Sussex Partnership NHS Foundation Trust

Professional Interests

Age Groups
Adults

Conditions and Lifestyle Factors
Schizophrenia and Psychotic Disorders

Professional Interests

Settings
Hospital Ward, Outpatient Department

Staff Groups
Administrator / Manager, Psychiatrist
Your Professional Interests

We can use your professional interests to provide you with targeted evidence updates from high-impact health care publications. You can also choose to let other KnowledgeShare members find you based on your professional interests, in order to facilitate collaboration.

Enter your interests here or use the categories below. Be as specific as you like and contact us for advice on getting the best results.

Psychosis, schizophrenia,

I would like to receive personalised update emails
Every two weeks

How did you find out about current awareness?
Colleague / Course Supervisor

Selected Categories

- Age Groups
  - Adults

- Conditions and Lifestyle Factors
  - Schizophrenia and Psychotic Disorders

- Professional Interests
  - Knowledge Management

- Conditions and Lifestyle Factors
  - Personality Disorders

- Lifestyle & Risks
  - Psychological Factors
  - Personality
Personalised Updates

KnowledgeShare keeps you informed about new publications and events relating to your professional interests and/or your journal alerts.

These tailored alerts can be viewed from your dashboard, but you can also elect to receive regular e-mail updates.

I would like to receive personalised update emails

Every two weeks

E-mails will be sent out every Tuesday morning. You may receive emails less frequently depending on whether resources match your interests

Newsletters

Your library and knowledge service prepares regular newsletters on topics that they feel may be of interest to their members.

These are sent out on an ad hoc schedule by your library and knowledge service and will normally be targeted at particular interest groups, based on professional interests or where you work.

I would like to receive relevant newsletters from my LKS

System Alerts

Send me an e-mail when:

Evidence searches
- My feedback is requested

Skills Sessions
- A certificate issued for me
- My feedback is requested

Networking and Groups

Networking within KnowledgeShare will be launched soon

- Someone invites me to join a group
- Someone comments on a thread I am participating in
- Someone adds me as a contact
- Recommended connection joins KnowledgeShare

You will receive 1 e-mail every 365 days with new recommended connections

Disable All E-mails
Franz Oberhauser

Your changes have been saved.

01273 523303
ernststavro.blofeld@nhs.net
Mill View Hospital
Nevill Avenue
HOVE
East Sussex
BN3 7HZ

OpenAthens Username
nhsbskinne005

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Evidence Searches

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Spider aversion therapy for arachnophobia
Completed: 14/11/15

Needle phobia
Completed: 14/11/15
Spider aversion therapy for arachnophobia

Time spent: 280 minutes.

Search Terms and Notes
(spider* OR arachnophobia) AND aversion

Summary
Lots of available evidence on this topic.

Search Results

<table>
<thead>
<tr>
<th>Title</th>
<th>Results Type</th>
<th>Publisher/Journal</th>
<th>Summary</th>
<th>Date Entered</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td>A systematic review of lowering spiders from the ceiling onto sleeping victims</td>
<td>Systematic Review</td>
<td>Cochrane Database of Systematic Reviews</td>
<td></td>
<td>25/09/13</td>
<td>[ ]</td>
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</table>
Spider aversion therapy for arachnophobia

Did you receive the results in time to meet your needs?

Please expand on the answer above here

Areas Impacted

Did the information you received have an impact on any of the following? Please tick all relevant responses

Clinical decision making

- Avoidance of unnecessary tests or treatments
- Diagnosis / Tests - Confirmed your choice
- Diagnosis / Tests - Altered your choice
- Information provided to patients or carers
- Quality of life for patients or family
- Treatment / Therapy / Drugs - Confirmed your choice
- Treatment / Therapy / Drugs - Altered your choice

Service design
IMPLEMENTATION AND ITS CHALLENGES
Twenty-five Subscribing Trusts
New members added per month
Number of Members vs Time Since Implementation

![Graph showing the relationship between number of members and time since implementation. The x-axis represents time since implementation, while the y-axis represents the number of members. The graph displays several data points scattered across the timeline, indicating varying numbers of members over time.]
Time and expectations

- Time for implementation a big factor
  - Once up-and-running time commitment is low
  - Initially time is required for training and process change

- Heads of Services all enthusiastic but also need:
  - Involvement in deployment
  - Clear understanding of the system
Change management

• From experience, we introduced the “mini implementation challenge”
  – Make implementation more “bite sized”
  – Agreed deadlines with teams for follow-up with our trainer

• Introducing document to say “what it is”, “what it isn’t” and “tips for implementation”

• Regular teleconferences with all teams
The “pilot” problem

- An understandable desire to pilot
- But, greatest success has been from those teams that add lots of members quickly
  - Realism: the professional interests real members list are never the same as dummy members
  - Volume: Unlike evidence searches, evidence updates do not get opened by everyone. Need lots of members in order to see feedback.
Process change

- Professional interests on library membership forms
- Promoting via the LMS
- Evidence search results compiled on KnowledgeShare
- Should KnowledgeShare support or replace existing current awareness?
The “content” problem

- Ethos = high-level evidence and “information that matters”
- Journal TOCs not working yet
- Some specialties under-supported, e.g. allied health, highly specialised areas
- Resulting in... increase in content over last six months
The new content

- King’s Fund Publications » » » King’s Fund Alert
- PEDRo, OT Seeker, SpeechBITE, PsycBITE
- Royal College of Nursing, Nursing and Midwifery Council
- KT+ Alert
- Eyes on Evidence, NHS Improving Quality
- UpToDate (new content)
- Criminal Behaviour and Mental Health
- Journal of Paramedic Practice (IoW)
- Archives of Disease in Childhood (Oxford)
- British Journal of Healthcare Assistants (Weston)

PLUS table of contents w/ link resolver will be working soon…
Number of resources added per month
What next?

- Working with the *Knowledge for Healthcare* task-and-finish group for current awareness
- Group’s aim is to increase the number of services using a collaborative scheme, e.g. CASH, KnowledgeShare
- Services from East of England and the North West planning to join KnowledgeShare in the New Year
- Hope to get more teams from London involved