Our Healthcare Information Success Stories

What...?

Our Healthcare Information Success stories showcases/indicates in the words of various healthcare professionals how “the library services gets to the heart of patient care.”

They demonstrate what impact our services have on patient care.

How...?

By using the Health Education England Knowledge for Healthcare Case Study Template part of the Value and Impact Toolkit.

Interviews were carried out face to face, on the phone, and via email.

Case studies were anonymised and PDFed, catalogued and put on the LMS – Heritage http://bit.ly/2fU4Fop

Benefits

Great evidence for tough meetings with senior executives who do not understand how libraries impact on patient care.

Provides great evidence for criteria 1.3c of the LQAF.

Fantastic way for users to say thank you to all levels of staff for all aspects of LIS work.

Brilliant way for all levels of staff to understand how their work fits in with clinical and other work.

Two stories selected for use in National Library promotional campaigns.

Advertised via a section on the website entitled “Our healthcare information success stories” : https://www.epsom-sthelier.nhs.uk/lis

Advertised on a regular basis via the biweekly Trust bulletin eUpdate, a success story is chosen to be featured.

Changes made to the template to match with our branding.

Use your QR scanner to take you direct to our case studies.