<table>
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<tr>
<th>Time</th>
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<th>Speakers</th>
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<tr>
<td>09:30</td>
<td>Registration</td>
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<tr>
<td>10:00</td>
<td>Welcome and introduction to the day</td>
<td>Richard Osborn, London Strategic Lead for Library Services &amp; eLearning, Health Education England</td>
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<tr>
<td>10:05</td>
<td>Keynote address</td>
<td>Julie Screaton, Director, Health Education England, London and South East</td>
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<td>10:30</td>
<td>Knowledge for Healthcare- brief introduction</td>
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<td>10:35</td>
<td>Empowering Patients, Carers and the Public to Use Information to make Health and Well-being Choices</td>
<td>Louise Goswami, Head of Library and Knowledge Services Development, Health Education England, Kent, Surrey and Sussex</td>
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<tr>
<td>11:00</td>
<td>Mobilising Evidence and Organisational Knowledge</td>
<td>Sue Lacey Bryant, Senior Advisor, Knowledge for Healthcare, Health Education England</td>
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<tr>
<td>11:30</td>
<td>Refreshment break</td>
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<td>11:50</td>
<td>Teaching Electronic Resources to Students with Computer Anxiety</td>
<td>Aurélie Gandour, Information Skills Trainer, The Tavistock and Portman NHS Foundation Trust</td>
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<td>12:10</td>
<td>Highlights of resources on offer by the suppliers exhibiting</td>
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<td>Lunch</td>
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<td>Innovation session</td>
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<td>15:00</td>
<td>Value and Impact Toolkit</td>
<td>Doug Knock, Library &amp; Knowledge Services Manager, Kings College Hospital NHS Foundation Trust</td>
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<td>15:15</td>
<td>The Learning Zone</td>
<td>Sian Aynsley, Clinical and Research Support Librarian, Lewisham and Greenwich NHS Trust</td>
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<td>15:30</td>
<td>Mentoring, Vocational Qualifications &amp; other CPD Opportunities</td>
<td>Rachel Cooke, Head of Library Services and Knowledge Management, Surrey and Sussex Healthcare NHS Trust</td>
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<tr>
<td>15:45</td>
<td>Closing remarks and presentation of poster prizes</td>
<td>Richard Osborn, London Strategic Lead for Library Services &amp; eLearning, Health Education England</td>
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Exhibitors

Click here to access all the exhibitors’ promotional e-flyers:


You are welcome to download the PDFs in this online portfolio of resources to help you promote them directly to your users.

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- Databases: https://health.ebsco.com/products
- Evidence Summaries/ Point of Care tools: www.dynamed.com
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Room 22

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Room 22

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Speakers Biographies

Richard Osborn, London Strategic Lead for Library Services & eLearning, Health Education England
Richard has worked in health libraries for over thirty years. Since April 2007, he has been Strategic Lead for Library Services and eLearning for London. In this role, Richard provides strategic leadership and co-ordination to the London Health Libraries network. Nationally, he chaired the Strategic Health Authority Library Leads group (SHALL) and its Consumer Health Information Group and Content & Collections Development Group. He is now responsible for the Resource Discovery workstream in the Knowledge for Healthcare programme and in this role works closely with NICE. Richard is also the London LETBs’ strategic lead for eLearning and since July 2009, has been the Programme Lead for the NHS England eLearning Repository.

Julie Screaton, Director, Health Education England, London and South East
Julie Screaton is Director for London and South East for Health Education England, the arms length body responsible for the development of the NHS workforce. She joined the NHS as a graduate HR trainee and her career has exclusively been in the NHS, working in HR, workforce strategy and development. In the early part of her career, she worked within the acute sector and was HR Director at West Middlesex University Hospital NHS Trust before moving into more strategic roles at a regional level within London. For the past 10 years, Julie has focused on workforce strategy and development, including developing London's workforce strategy in response to Healthcare for London, Lord Darzi's clinical strategy for the Capital. Since working for HEE, a body created post the 2010 Lansley NHS reforms, Julie has worked in two roles; as Managing Director of the South London Local Education and Training Board and in her current geographical role since October 2014.

Louise Goswami, Head of Library and Knowledge Services Development, Health Education England, Kent, Surrey and Sussex
Louise Goswami is the Head of Library and Knowledge Services Development for Health Education England working across Kent Surrey and Sussex and is also the current Chair of the Strategic Library and Knowledge Services Leads. She was previously the National Programme Manager tasked with overseeing the implementation of Knowledge for Healthcare. Prior to joining
Louise worked as a Knowledge Manager for Accenture and an Information Scientist for Hewlett Packard. She began her career as a Graduate Trainee Librarian at the University of Glasgow. Louise has recently completed an MSc in Healthcare Leadership as part of the NHS Leadership Academy Elizabeth Garrett Anderson Programme.

Sue Lacey Bryant, Senior Advisor, Knowledge for Healthcare, Health Education England

A passionate advocate of bringing knowledge to bear on decision making, Sue draws on wide and varied experience at the coal-face. She set out in academic libraries, first at Birmingham University and later on to Newcastle Polytechnic where she joined a British Library funded research project on user education. Drawn to training and professional development, Sue spent three years with The Library Association before finding her niche in health. She joined the NHS as a Health Education/Information Officer, an embedded role from which she also set up a telephone health information service. Sue later worked as an independent information specialist developing a model of outreach librarianship in general practice. Sue moved on to focus on Knowledge Management roles including roles in primary care and as a Knowledge Architect with Doctors.net.uk. Her portfolio broadened as she learned about techniques to help systems improve quality. Taking the role of Chief Knowledge Officer for a PCT was a first step to becoming a Director of a Clinical Commissioning Group. More recently Sue has resumed a portfolio career. She facilitated the development of the Knowledge for Healthcare strategy in 2014. Drawing on her experience, Sue is taking a lead role in shaping our initiatives to better mobilise evidence and organisational knowledge while remaining closely involved in the Workforce Planning and Development work-stream.

Aurélie Gandour, Information Skills Trainer, The Tavistock and Portman NHS Foundation Trust

As a French librarian, Aurélie Gandour worked for the National Research Institute for Environmental and Agricultural Science and Technology and for Paris’ University Institute for Teachers Training, within Paris-Sorbonne University. In 2014, she moved to London and started working for the Tavistock and Portman NHS Foundation Trust as an information skills trainer and subsequently became a Chartered member of CILIP. She is particularly interested in the concept of active learning and how to adapt its principles effectively for adult learners in a higher education context.

Doug Knock, Library & Knowledge Services Manager, Kings College Hospital NHS Foundation Trust

Doug is the Library & Knowledge Services Manager at King’s College Hospital NHS Foundation Trust responsible for service delivery on the Princess Royal University Hospital (PRUH) site. Doug is a current member of the HLG Committee, Chair of the South London Health Libraries Group (SLLIB) and a member of the Knowledge for Healthcare Value and Impact Task and Finish (VITF) Group.

Sian Aynsley, Clinical and Research Support Librarian, Lewisham and Greenwich NHS Trust

Sian has worked in health libraries for 13 years (with a brief foray into school and law librarianship) and qualified in 2009 with an MSc in Library and Information Science from City University. She has been working at the Queen Elizabeth Hospital since 2009 and gained her CILIP Chartership in 2014. In her new role of Clinical and Research Support Librarian her aim is to embed the library service into the clinical work of the Trust and support evidence-based practice, research and information literacy. She became involved with the Knowledge for Healthcare Learning Zone in July 2015 because of her interest in staff development and has been chairing the group since November 2015.
Rachel Cooke, Head of Library Services and Knowledge Management, Surrey and Sussex Healthcare NHS Trust
I have been the Head of Library Services & Knowledge Management Surrey and Sussex Healthcare since 2002 (including 3½ years on secondment firstly to NHS Institute for Innovation and Improvement and then to NHS East of England). I have worked in the NHS for over 29 years, in three frontline library services, two regional posts and a secondment as KM Fellow NHS Institute, where I also completed the IHI Quality Improvement Advisor Programme. I chair the KSS LKS Staff Development Group. Development opportunities for all library staff are important, benefitting not only the individual, but also their team and their organisation.

Poster Competition

All attendees of the conference are eligible to vote for the best poster. Remember to cast your vote by the end of the afternoon break. Presentation and photos will take place at the end of the day. We have had 9 entries for this year’s poster presentations. The voting box will be in the Auditorium.

Entries for the Innovation Session

Innovation 1
Launching LibGuides

Merinne Whitton, Library & Education Technology Manager, Barts Health NHS Trust
Knowledge and Library Services

Innovation 2
Annual reports can be engaging
We have used a new visual annual report format including an action plan to drive engagement with stakeholders.

Alan Fricker, Head of NHS Partnership & Liaison, King's College London

Innovation 3
LKS support for workforce modernisation
LKS support for workforce modernisation.

Tom Roper, Clinical Librarian, Brighton and Sussex NHS Library and Knowledge Service

Innovation 4
Who uses the library anyway?
Does anyone use the library anymore? And more specifically does anyone read physical books anymore? Library services are increasingly expected to demonstrate their impact. A traditional way in which this has been done is through borrowing statistics. But what about the people who come in to read a book and never check it out? We have begun recording in library usage of books to address this issue. Readers may be referring to a book to check or reference, or they may be sitting with a heavy textbook for the whole day. We want to measure and demonstrate this impact through in library usage statistics.

Kaye Bagshaw, Library Manager, Homerton University Hospital NHS Foundation Trust
Prizes

Thank you to the following exhibitors for donating the prizes for the poster competition and Innovation Session:

**Innovation Session:**
1\textsuperscript{st} Prize £150 Amazon Gift Card (Elsevier)
2\textsuperscript{nd} Prize £50 Amazon Gift Card (ProQuest)
3\textsuperscript{rd} Prize £25 in Amazon Gift Card (Medhand)
4\textsuperscript{th} Prize TBC Amazon Gift Card (SAGE)

**Poster Competition:**
1\textsuperscript{st} Prize £100 worth of Oxford University Press books
2\textsuperscript{nd} Prize £100 of vouchers for print books McGraw-Hill Education
3\textsuperscript{rd} Prize Fitbit Charge HR Wireless Heart Rate and Activity Wristband (UptoDate)
4\textsuperscript{th} Prize Kindle (Wiley)
5\textsuperscript{th} Prize £50 Blackwell’s voucher
6\textsuperscript{th} Prize Chateauneuf du Pape red wine (Ovid)
7\textsuperscript{th} Prize value TBC Amazon Gift Card (BMJ)